Social accountability for water, sanitation and hygiene in childcare centers within Nairobi's informal settlements

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Introduction

Background Information
- Water sanitation and hygiene (WASH) is central to child health and development
- Social accountability for WASH remains unrecognized/undervalued
- Critical questions in context of mushrooming child-care centres in informal setting
- Provision of WASH relies on informal local accountability.

Social Accountability

Policy makers
Voice needs
Respond to needs
Social accountability for WASH

Evidence policies:
Accountability

Users
Payment for WASH; Service Provision

Service providers

Objectives

To present data collection and analysis of:
- Social accountability actors and networks;
- Where social actors derive power; and
- Interests of the actors.

Study Setting; Nairobi informal settlements

Data Collection

Approach
Qualitative approach (Governance diary)
- Ethics Approval
- Community engagement
- Piloting
- One on one interview
- Observation
- Informal discussion
- Reflections
- 6 visits for 4 months

Sampling
- Study Groups
  - 8 Parents
  - 8 Childcare providers
- Purposive sampling
- Korogocho & Viwandani informal settlements in Nairobi

Outputs: Transcripts, Audios, Photos and Videos

Reflection transcript (example of output)

“Sanitation
We realized that they were limited to access to toilet facilities. We met the day-care owner just from the neighbour’s toilet, something that was not happening in the previous visits (In the previous visit, she would go to a toilet vendor). She said that children use portable toilets which she pours in the open drainage outside the daycare and cleans the portable toilet.

Water
There has been water shortage in the village, of late she was buying water just outside their plot. She also had many water containers which helps her store water to maintain the cleanliness in day-care.”

(Round 3: Co-researcher Reflection on Teachers)

Data Analysis

Preliminary themes

Role of Actors

Actors and Networks

THEMES

Interests of Actors

Conclusion

Outcome will contribute to strengthening social accountability for WASH in child-care centres in informal settlements and in other settings

References


Contact: ariseconsortium.org; aphrc.org

The Ukri GCRF Accountability for Informal Urban Equity Hub is a multi-country Hub with partners in the UK, Sierra Leone, India, Bangladesh and Kenya which we call ARISE. The Hub works with communities in slums and informal settlements to support processes of accountability related to health. It is funded through the UKRI Collective Fund.